Early Childhood Workforce Registry

Organization Guide

July 2025

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Early Childhood Workforce Registry

How to Create an Organization Account

An organization account is your Registry business account. Organization accounts are for licensed direct-care programs as well as Pre-K, after school programs, early childhood service providers, training organizations, Tribal entities, and others involved in the field of early care and education.

With an organization account, you can track your employees' training and easily provide information to your licenser at renewal time. It also allows access to apply for initiatives, such as Bright & Early ND and North Dakota grants.

Organization accounts are linked to and accessed from an individual account so you must first have an Individual Account in the Registry.

Account Name

1. Go to hhs.nd.gov/ec-registry and select Log In.



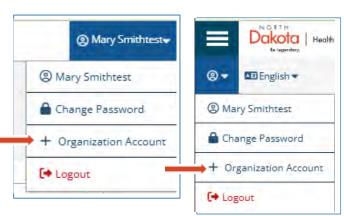
Account Name

2. Log in with the email address and password for your individual account.



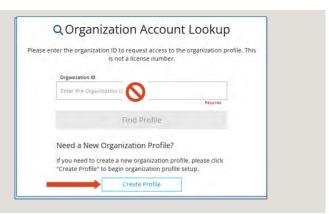
3. You will create an Organization Account from your Individual Account.

Open the drop-down menu below your name or in the upper right corner of your individual account (or below the 3 white lines on the left) and select +Organization Account.



4. Select Create Profile.

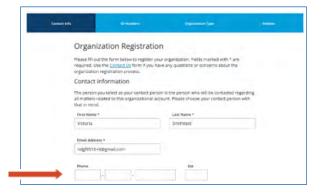
Tip: Do not enter an organization ID in the look up.



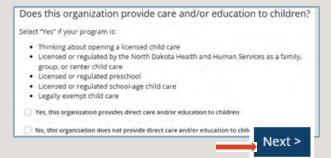
5. Your name and email address will appear in the Contact Information boxes. Check this information and enter a phone number.

NOTE: For programs not yet licensed or thinking about becoming licensed go to:

Start Child Care: Page 15

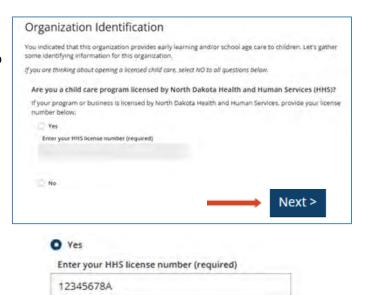


6. Answer the question about care and/or education, and then select Next. Training Sponsors should select No.



7. If you indicate that your organization provides direct care and/or education to children, enter your HHS child care license number, and answer the questions about Head Start, school districts, and Tribal grantee. Tip: Enter the license number without dashes or spaces. Example: 12345678A

Complete each section and then select Next.



8. If your organization is not a direct care or education program, you'll be asked to select your Organization Type. Choose a type from the list.



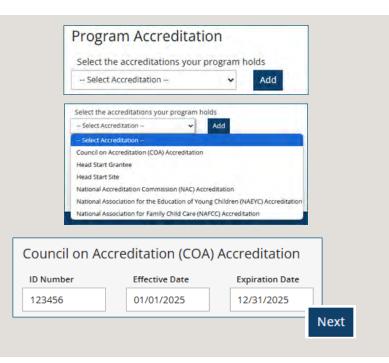
9. Optional: Indicate if your organization wants to sponsor training.



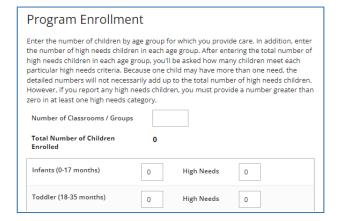
10. Direct care and/or education programs will have the option of adding a program accreditation.

Choose an option from the drop-down menu. Select Add.

Complete the information and select Next.

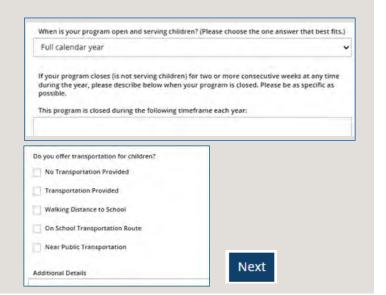


11. Direct care and/or education programs will be asked to provide information on Program Enrollment, Classroom Enrollment, and the number of children with high needs who are served by the program. This information can be updated as needed.



12. Direct care and/or education programs must select when the program is open and serving children. This information is required.

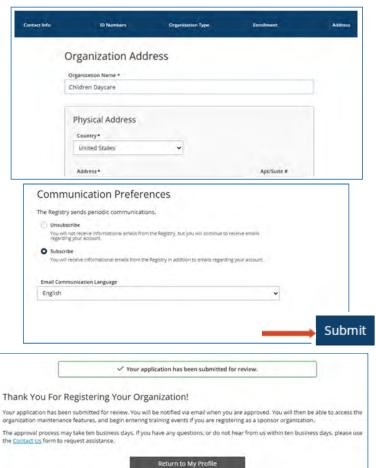
Information on transportation may be entered. Then select Next.



13. On the last page of the Organization Account, enter or verify the organization's name, address, and phone number.

Select your communication preferences, and select Submit.

Return to your account.



Congratulations! You've created your Organization Account. The Registry will review your information and may contact you to verify it. You will be notified once your account is approved and ready use.

Health & Human Services

How to Use and Manage the Organization Account

Access the organization account from your individual account:

Log in to your individual account. To access the organization account use the drop-down menu below your name at the top right or under the 3 white lines on the left.

If you have multiple organizations, you will have My Organizations. Select My Organizations to see the list of organizations and then choose the one you want to view.

You may need to read and agree to the terms and conditions if this is the first time you have accessed the account or if you have not accessed it for a while.

Select Submit after checking the box.

If you are the Account Owner, you will be prompted to complete the Monthly Organization Profile Review every 30 days.







Overview

The account is organized under several tabs. The organization ID number and name of the business are displayed at the top. If the organization has connected to an HHS license, that will also be displayed.



Organization Account Tabs:

- **Status** contains information about the organization such as license number, associations with school districts or Head Start, and possibly a Training Sponsor Agreement.
- Org Details has contact information and addresses.
- **Program Info** lists any designations.
- **Classrooms** shows the licensed capacity and the enrollment, plus the number of children in each age group. Classrooms can be set up with teachers, ages, and more.
- Quality this information has moved to the Quality Dashboard in the left menu.
- **Employees** has a list of current employees. A list of previous employees is also available.
- **Coaching Events** shows Coaching activities the program has received.
- **Reports** has the Facility Staff Report where you can view and save or print current employees' HHS Licensing Training Records.
- **Document Vault** documents can be uploaded here for requirements for participation in various quality and other programs.

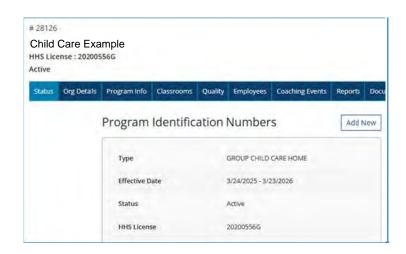
Status Tab

The status tab has HHS license information. Licenses are automatically updated for renewals when the number and type remain the same.

If the license number or type of license changes, follow the instructions on page 18.

If you are a training sponsor, the Approved Sponsor Agreement dates will show.

If you are neither a licensed child care program or a training sponsor, it will only show Not a Licensed Early Care Provider.





Program Identification Numbers

Not a Licensed Early Care Provider

Org Details Tab

Contact information, communication preferences and addresses can be updated here.

The contact information can be anyone you choose but any Registry system-generated emails will be sent to the account owner.

The account owner is the person who created the organization account. The account owner will have a 'Manage organization account users' button available. Only the Account Owner will see this button. Only one account owner can be designated.

Organization Account Users

The following users have access to this organization account.

Individual - Emily Lantistest (113630)

Individual - Kerry Haagensontest (93944) - Account Owner

Note: If a account owner leaves the organization **call the Registry** for assistance.

Manage Organization Account Users

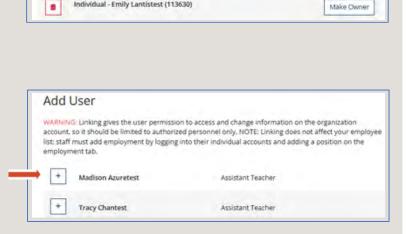
Select the Manage organization account users button to add or remove organization account users. Account users can access and edit all tabs and information in the account, except they cannot manage other account users.



The top section lists the current account users and the bottom section lists the verified, current employees. Use the red trash can icon to remove users. The current Account Owner can make another user the account owner by selecting the Make Owner button. Once they do, they immediately lose access to the account users' page.

Verified employees are listed in the lower section. An employee can be added as an account user by selecting the + icon next to the person's name.

Select Return when changes are complete.



Note: an individual may request access to the organization account by selecting +Organization in their personal account. The organization account owner will receive this request and either approve or ignore the request. Be sure this is someone you want to have access to the organization before approving the request. Approving someone as an account user will not add them as an employee.

Remove Ownership

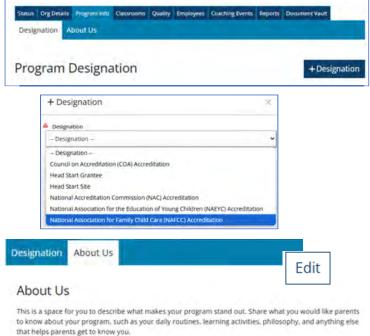
Program Info Tab

Any designations, such as NAEYC accreditation, can be added here by selecting the +Designation button, choosing a designation from the list, and completing the information.

Documentation of the designation will need to be uploaded.

About Us is where you enter a program description and information. The information will be displayed for parents who are using the Resource and Referral tool.

Select Edit to make changes.



Classrooms Tab

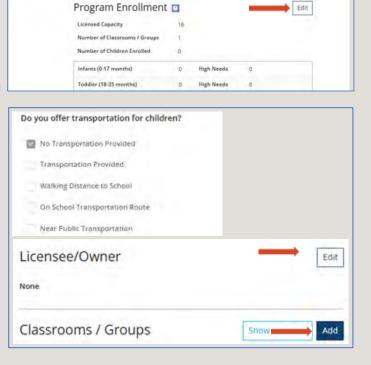
Available to child care programs only.

The licensed capacity is provided to the Registry from HHS licensing.

The number of classrooms and children can be edited by the organization. Select Edit and make any changes needed.

Transportation for children and the Director of Record (or Licensee/Owner) and Classrooms (or Classrooms/Groups) can be set up. Select Edit and update as needed and enter the director's or licensee/owner's information.

Select Add to set up individual classrooms with teachers and children.

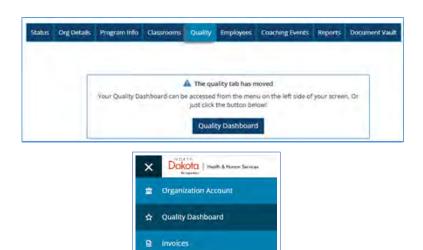


Status Org Details Program Info Classrooms Quality Employees Coaching Events Reports Document Vaul

Quality Tab

The Quality Tab has moved to the left menu under Quality Dashboard.

This for quality improvement and is where you apply for Bright & Early and other state programs and initiatives.

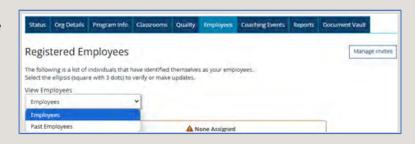


Employees Tab

Employees are listed here. Employees can add your organization as their employer from their individual profiles or an invite can be sent from the organization.

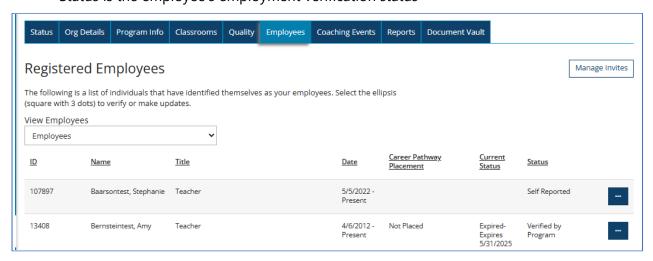
See: How to send Employee Invite

Once the employee appears on the list you will need to review and approve or deny them. Use the drop-down menu to view past employees and return to current employees.



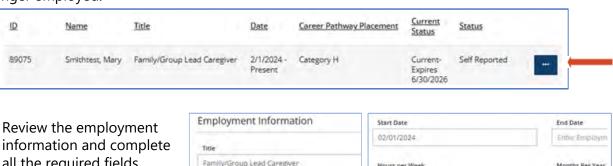
Column Headers:

- Date is the employment start date
- Career Pathway Placement is the person's current pathway placement
- Current Status is the Registry membership status and date of expiration
- Status is the employee's employment verification status

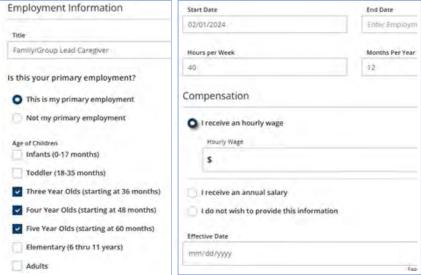


If the Career Pathway Placement and Current Status columns are blank, the employee only partially completed a Registry membership application. They may have saved their information after entering their employment but did not complete and submit the application. They will be listed in the employee section but their HHS Licensing Training record will not be accessible from the Facility Staff report. The employee will need to complete and submit their Registry membership application.

Select the ellipsis (blue square with 3 dots) to verify self-reported employees. If an employee leaves the organization, an end date can be entered to end their employment. Note: If the employee is also an account user their access should be removed when they are no longer employed.



all the required fields.

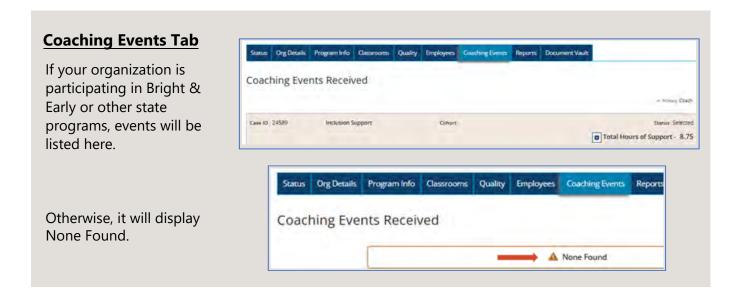


Select a verification status from the drop-down menu.

Select Update.



Review and update the employees regularly to keep the account current.



Reports Tab

Several reports are available. The **Facility Staff Report** lists current employees and allows access to their HHS Licensing Training Record. The **Training Participation** report has information on training events sponsored by the organization. **Quality Reports** show indicators for Bright & Early steps.

Select the **Facility Staff Report** to view your staffs' information.

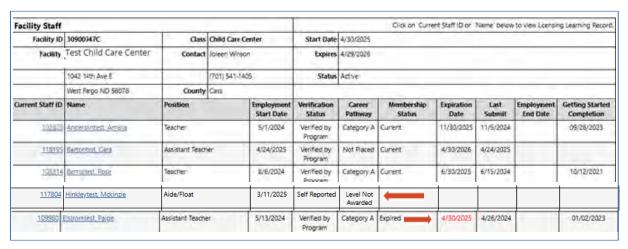
Employees must be verified and have a current Registry membership to access to the training record.



Report Column Headers:

- Verification Status is employment verification
- Career Pathway is the employee's current pathway placement.
- Membership Status is the employee's current Registry membership status.
- Expiration Date is the employee's Registry membership expiration.
- Last Submit is the employee's most recent membership application date.
- Getting Started Completion shows date of training completion.

If Verification Status is Self-Reported and/or the Career Pathway is Level Not Awarded & Membership Status is blank, or the Expiration Date is shown in red, the training record cannot be accessed. The employment will need to be verified on the Employees tab and/or the employee may need to submit or renew their Registry membership.



Larger programs may have more than one page on the report. Use the small blue arrows at the top of the page to see more employees.

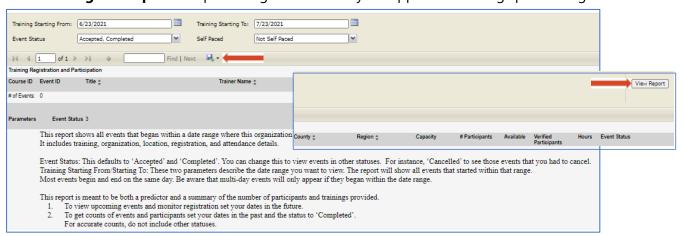


Hover over the person's name to see a message regarding their status. Select either their name or ID number to view their training record.

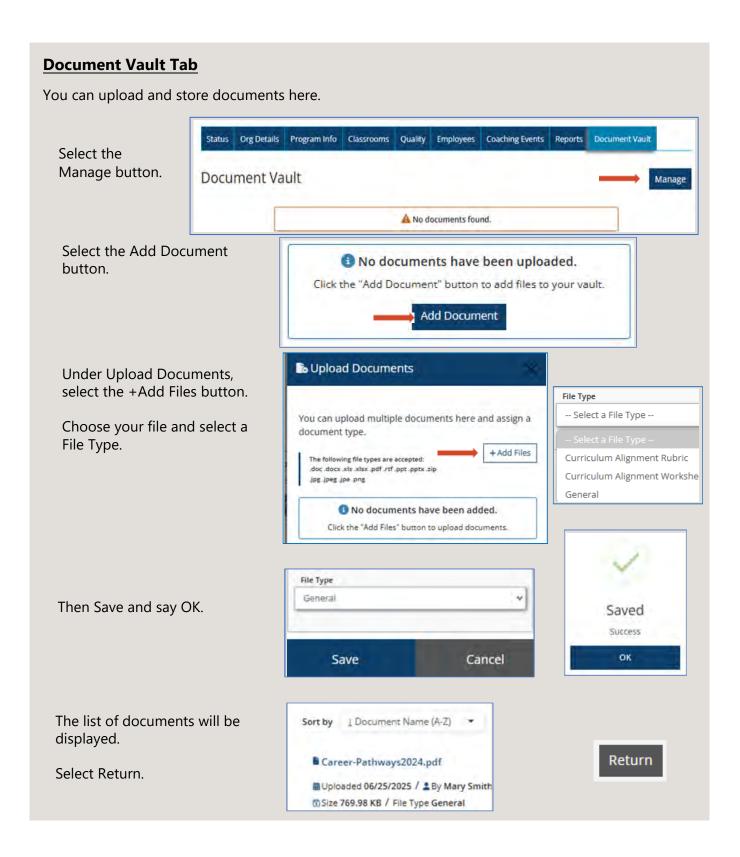


The training record can be printed or saved as a pdf.

The **Training Participation** report will give results only for approved training sponsor organizations.



Enter the date range and scroll to the far right and select View Report. You can also choose additional Event Statuses and whether the event was self-paced. The report can be saved in several formats found under the disc icon.



Create a Start Child Care Organization Account

If you are thinking of starting child care and want to create an organization account follow steps 1-5 under How to Create an Organization Account and then continue here.

Note: Organization Accounts are accessed from an Individual Account, so you must first have an Individual Account in the Registry.

6. Even though you are just thinking about starting child care, you will still select Yes to indicate that you provide direct care.

Select Next.



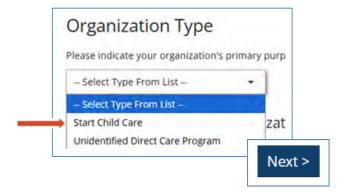
7. Under Organization Identification you will be asked to provide additional information about your program. Since you are just thinking of starting a child care, select No for all the questions on this page.

Select Next.

Organization Identification You indicated that this organization provides early learning and/or school age care to children. Let's gather some identifying information for this organization. If you are thinking about opening a licensed child care, select NO to all questions below. Are you a child care program licensed by North Dakota Health and Human Services (HHS)? If your program or business is licensed by North Dakota Health and Human Services, provide your license number below. O Yes Enter your HHS license number (required) Next >

8. Under Organization Type, select Start Child Care on the drop down menu.

Select Next.



Program Enrollment

9. Under Program Enrollment
enter "0" since you don't have
any children enrolled yet.

Program Enrollment
enter "6" since you don't have
any children enrolled yet.

Program Enrollment

Enter the number of children by age group for which you provide care. In addition, enter the number of high needs children in each age group, you'll be asked how many children meet each particular high needs criteria. Because one child may have more than one need, the detailed numbers will not necessarily add up to the total number of high needs children. However, if you report any high needs children, you must provide a number greater than zero in at least one high needs category.

Number of Classrooms / Groups

Total Number of Children Enrolled

Infants (0-17 months)

O High Needs

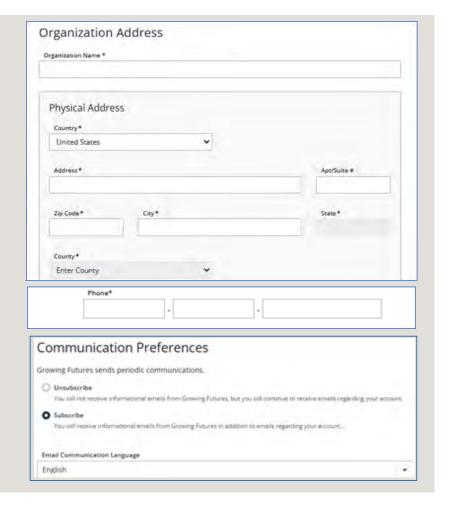
O

10. Select when you are planning to have the program open and serving children. This information is required. Select Next.



- **11.** On the last page of the Organization Profile, enter:
 - Organization name
 - Physical and Mailing addresses

- Phone number
- Communication Preferences and language.



12. After choosing communication preferences, Select Submit.



Congratulations! You've created your Organization Account! A Registry staff person may contact you to review and verify your account information. Once your account is verified, you'll be able to apply to participate in the Child Care Aware® of North Dakota Start Child Care project.

Apply to participate in the CCA of ND Start Child Care project

1. Log into your Registry Individual Account and open your Organization Account.

Use the menu on the left (below the 3 white lines) to find the Quality Dashboard.



2. On the Quality Dashboard, select Apply for Cases.



3. Scroll down to find the Start Child Care application and select Apply.



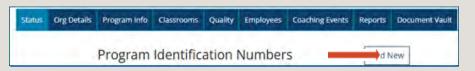
How to Add a License Number to an Organization Account

You will need to add an HHS license number to your account if you:

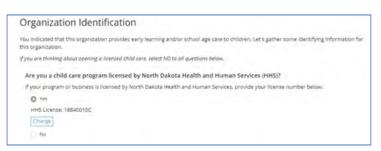
- Created your Organization Account before you had your HHS license number
- Got a new license number from HHS because your program changed its license type or changed location. Note: Do not create a new organization account.
- 1. Log in to your Individual Account, then access your Organization Account (in the drop-down menu below your name on the right or below the 3 white lines on the left).



2. Select the Status tab.



3. Select the Add New button to open the section on Organization Identification.



4. The first question asks if you're a program licensed by HHS. If you already have a license and need to add a new license, select Change next to HHS License number, and enter the new license in the box. If you're a Start Child Care program entering a newly issued license number, choose Yes and enter the license.



5. Enter the license number with this format: 12345678A.



6. Scroll down and Select Continue. Note: Start Child Care programs will need to answer all of the questions before continuing.



7. The license information will be displayed. Select Submit.



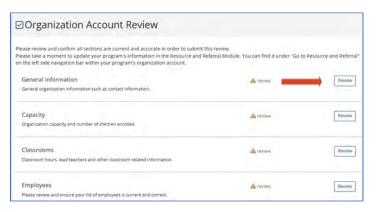
Once you've submitted your update, the Registry will review the information and may call you to verify your account information. Note: If you are working with a coach, your organization will not appear in the coach's caseload until the Registry has processed the request.

Organization Profile Review

All organizations with an account in the Registry receive an email each month as a reminder to update and verify the account information. If your organization is a direct care and/or HHS licensed early childhood program, monthly verification is required to allow your organization and staff to apply for state grants and incentives. Note: Only the organization's profile owner will receive an email and have access to the review.

Non-direct care programs will also receive the monthly emails but are not required to complete the profile review. Employees of these programs may not be eligible to apply for or receive any state workforce incentives.

Select the Review button for each section.



If the information shown is correct select Confirm.

Capacity

Organization Account Review

Capacity

Organization Account Review

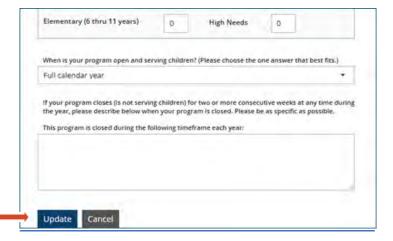
Capacity

Organization Account Review

Organization Account Review Organization part of Security Interview or Account Review Organization part of Security Interview or Account Review or

Update the information as needed.

Select Update to save the changes.



After making changes you may need to select the Review button again.

Once the information is

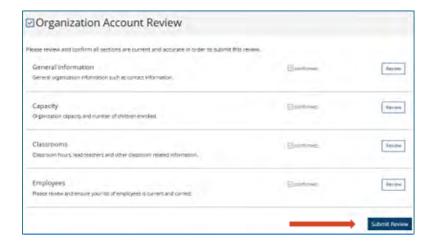
Once the information is confirmed, select OK.



Follow through all sections in the same manner. Note: All sections must be confirmed before the Submit Review button will be available.

Make updates as needed.

After all sections are confirmed, select Submit Review.



Read the Attestation and Acknowledgments

Check the box and select Continue.

□ Organization Verification Attestation and Acknowledgement – 12/15/21

 ★

ATTESTATION AND ACKNOWLEDGEMENTS

Please read the following statements carefully. By completing this form, you attest to and agree to comply with the following:

ATTESTATION AND ACKNOWLEDGEMENTS

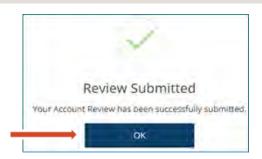
If We attest that I am the owner and/or designated user of this organization account and have the authority to verify the information included in the account, to include individual staff employment status.

If We attest that all information provided in this Organization Verification is correct and complete to the best of mylour knowledge and that the information provided may be used to determine individual employees' eligibility to receive incentives.

If We understand that electronic submission of this Organization Verification and electronic signature serves as written and signed attestation for the purposes of the program.

If We declare under penalty of perjury that the foregoing is true and correct. If We agree to provide, upon request, additional information or documentation upon request to the Registry.

The review has been submitted. Select OK.



How Use the Employee Invite

Use the Employee Invite to add employees to your organization account. Having staff attached to your organization account is important for licensed childcare programs. It gives the organization access to staff training records via the Facility Staff Report. If your program is participating in Bright & Early ND, your program is required to have staff attached to your organization account.

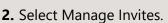
*Staff Invitations

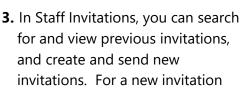
≥ Filter Invites

To get started with the Employee Invite, complete the following steps:

1. On the Organization Profile page, select the Employees tab.





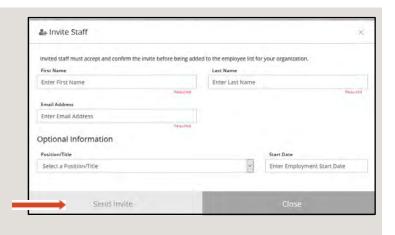




Queatch Offeset select the Invite Staff button. **4.** The invite form will open. The staff person's first name, last name, and email

address are required fields. You may want to complete the Position/ Title and Start Date fields to be sure they are correct.

Select Send Invite.



O No Open Invitations

Success! You'll see Invitation Sent. To send another staff invite, select Yes. If you're done, select No.

The employee will receive an email with instructions on entering their employment. After the employee adds their position you will need to verify it under the Employment tab. See Page 11.

